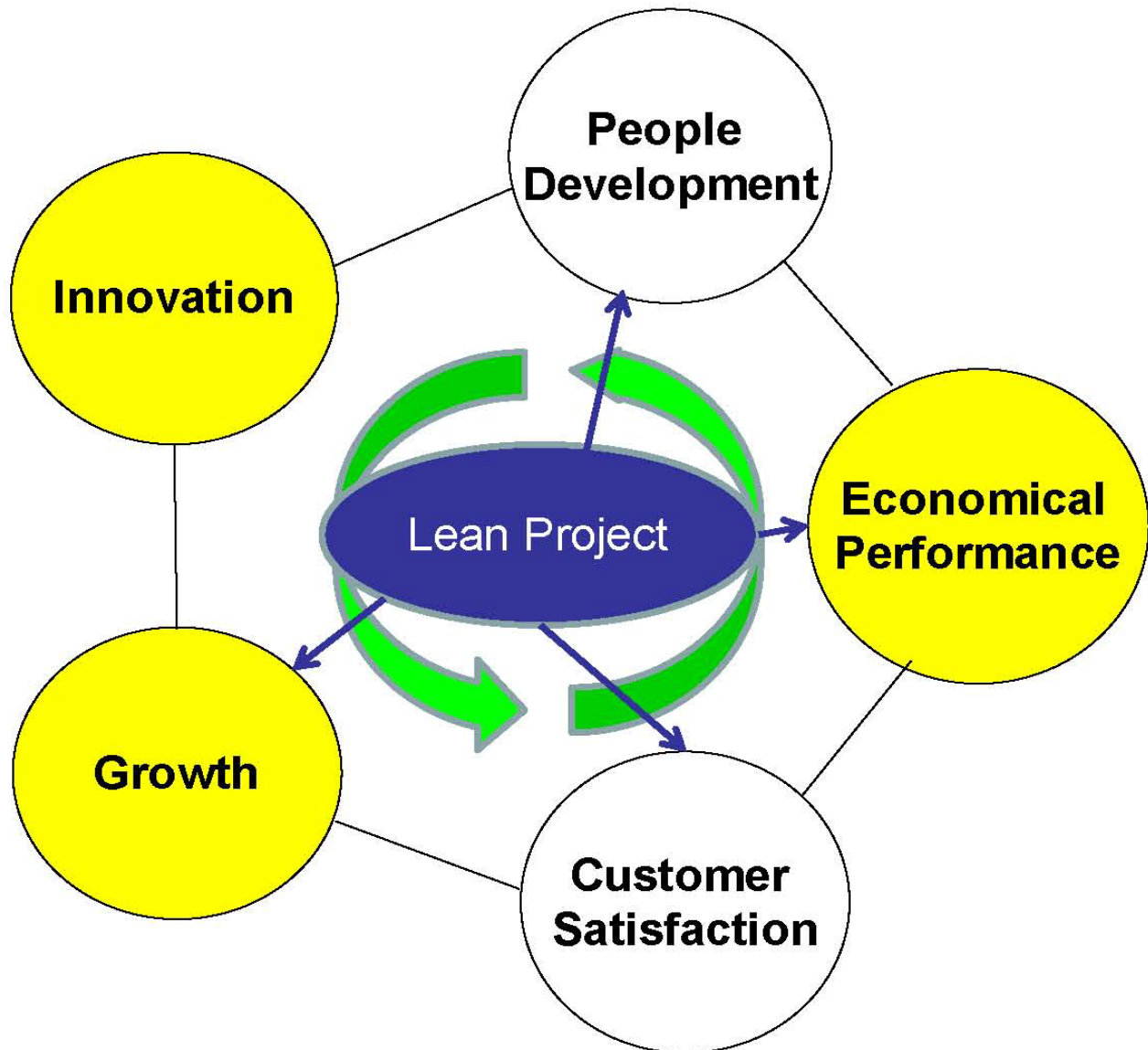


Aircraft Strategic Roadmap



Core Mission

Commitment

Objectives

CUSTOMER SATISFACTION:

- PROVIDE PRODUCTS AND SYSTEMS OF EXCELLENT QUALITY, DELIVERED ON-TIME

GROWTH:

- GROW THE BUSINESS ORGANICALLY OR BY ACQUISITION.

ECONOMICAL PERFORMANCE:

- SUSTAIN OUR CONTINUOUS DEVELOPMENT:
 - STRIVE FOR OUTSTANDING ECONOMICAL PERFORMANCE BOTH IN DEVELOPMENT AND PRODUCTION

INNOVATION:

- STRIVE TO BE AT THE BEST (WORLD WIDE CLASS) LEVEL OF INNOVATION IN EACH OF OUR TECHNICAL FIELDS

PEOPLE DEVELOPMENT:

- FOSTER AND FACILITATE THE PROFESSIONAL AND PERSONAL DEVELOPMENT OF A/C SYSTEMS PEOPLE.
 - EMPOWER INDIVIDUALS AND SUPPORT TEAM INITIATIVES

Quality Plan

To incorporate the AVOX Quality Management System, as represented by the AVOX Operating System, to utilized cross-functional disciplines, processes and policies to support:

1. Management Responsibility
2. Resource Management
3. Product Realization
4. Measurement, Analysis and Improvement

Quality Policy to Quality Plan Crosswalk

MAJOR COMPONENTS	QMS COMPONENT	KEY ELEMENTS	ELEMENT SUPPORT FUNCTIONS	QMS COMPONENT RESPONSIBILITIES
GROWTH	SALES / FINANCE	• Marketing • Sales Contract Acceptance • Business Commitment • Request for Quote / Contract Review for Military Products • Request for Quote / Contract Review for Commercial Products • Order Entry • Product Technical Support • Engineering Change Customer Approval and Notification • Capital Expenditure • Invoicing and Receivables	Quality Purchasing Planning Technology and Certifications	• Director of Sales • Director of Finance
INNOVATION	DESIGN AND DEVELOPMENT	• Integrated Product Development Process • Control of Internal and External Drawings • Engineering Order Process	Quality Planning Technology and Certifications Material Handling	• VP of Engineering • Program Manager
PEOPLE DEVELOPMENT	MANUFACTURING	• Manufacturing Processes • Operator Certification • Operation Sheets • Shelf Life of Manufactured Material • Shelf Life of Procured Material • Control of Non Conforming Product • Scrap Reporting	Quality Purchasing Planning Technology and Certifications Human Resources Infrastructure • Environmental, Health and Safety • Maintenance • Information Technology Material Handling	• Director of Operations • Director of Human Resources

Quality Policy

Quality Policy to Quality Plan Crosswalk

MAJOR COMPONENTS	QMS COMPONENT	KEY ELEMENTS	ELEMENT SUPPORT FUNCTIONS	QMS COMPONENT RESPONSIBILITIES
CUSTOMER SATISFACTION	SERVICE / CUSTOMMER REQUIREMENTS / CUSTOMER SATISFACTION	• Military / General Aviation / Commercial Service • Flow Down of Customer Requirements • Protection of Customer Property • Material Variance Reporting • Supplier Waiver Processing • Customer Feedback • Corrective and Preventive Action • Continual Improvement • Concession Requests	Quality Planning Technology and Certifications Material Handling	• Director of Operations • Director of Sales • Director of Quality
ECONOMICAL PERFORMANCE	FINANCE	• Invoicing • Receivables • Credit Request • Accounts Payable • Expense Reporting • Capital Expenditures • Record Control	Quality Purchasing Planning Technology and Certifications Human Resources Infrastructure • Environmental, Health and Safety • Maintenance • Information Technology Material Handling	• Director of Finance